

MBS Electrical Service LLC

Privacy Policy, SMS Terms & Conditions, and SMS Consent Compliance

Effective Date: March 4, 2026

1. Privacy Policy

MBS Electrical Service LLC (“Company”, “we”, “our”, or “us”) respects your privacy and is committed to protecting the personal information you provide when using our services, communicating with our business, or visiting our website.

- Personal information we may collect includes name, phone number, email address, mailing address, service history, and communication records.
- Information may be collected when customers schedule service, request quotes, communicate by phone, text, email, or website forms, or otherwise interact with MBS Electrical Service LLC.
- Customer information is used to schedule service, provide estimates and invoices, send service updates, respond to inquiries, and improve customer service.
- We do not sell, rent, or share customer personal information with third parties or affiliates for marketing purposes.
- Customer data may be shared with trusted vendors only when necessary to process payments, order parts, provide warranties, or operate business software systems.
- We take reasonable administrative and technical measures to safeguard customer information from unauthorized access, disclosure, or misuse.
- Customer information may be retained for service history, warranty documentation, accounting requirements, and legal compliance.

2. SMS Terms & Conditions

By providing your mobile phone number and opting in to receive SMS messages, you consent to receive text communications from MBS Electrical Service LLC related to your service requests and customer support.

- SMS messages may include appointment confirmations, service updates, estimate approvals, repair status notifications, and customer support communications.
- Message frequency varies depending on your service requests and communication with our business.
- Message and data rates may apply depending on your wireless carrier plan.
- You may opt out of receiving SMS messages at any time by replying STOP to any message received.
- For assistance, reply HELP or contact our office directly.

- Wireless carriers are not liable for delayed or undelivered messages.
- SMS consent and phone numbers collected for SMS purposes will not be shared with third parties or affiliates for marketing purposes.

3. SMS Opt-In and Customer Consent

Customers must provide explicit consent before receiving SMS communications from MBS Electrical Service LLC. Consent may be collected through website forms, service agreements, or in-person documentation.

- Customers must voluntarily provide their phone number.
- Customers must clearly consent to receiving SMS communications.
- Consent is not a condition of purchasing goods or services.
- Customers may revoke consent at any time by replying STOP.

Recommended SMS Consent Checkbox Language

I consent to receive SMS text messages from MBS Electrical Service LLC regarding appointment reminders, service updates, estimate approvals, and customer support. Message frequency varies. Message and data rates may apply. Reply STOP to opt out or HELP for assistance. Consent is not a condition of purchase.

4. Contact Information

Business Name: MBS Electrical Service LLC

Phone: 785-748-1444

Website: mbselectricalservice.com

Email: mbselectricalservice@gmail.com